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Building Effective Reporting Systems Within Businesses

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Sarah Sawyer and Russell Berger, attorneys at Offit Kurman, discuss what employees, managers, and executives should do when they receive reports of workplace issues, and how business leaders can empower people to escalate concerns. Russell explains the compliance need for clear reporting channels for improper conduct, typically routed to HR, or to an operations leader. They also explain that businesses must establish operational reporting structures through managers, and build open communication with supervised employees. Sarah notes leaders should not assume approachability guarantees reporting, especially as companies grow and add layers.