

Fair Housing Fundamentals: The Five Rules Every Property Manager Needs

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In this episode of the Property Management Playbook, Billy Cannon and Brian Dorwin break down five fair housing fundamentals every property manager should know by heart: treat people equally, make reasonable accommodations, document everything, get advice before you act, and don't do nothing. Billy and Brian dig into why the simplest sounding rule, treat people equally, is often the hardest to follow, especially with difficult tenants, and explain why sitting on a reasonable accommodation request can be just as risky as denying it outright. Practical, no-nonsense guidance for anyone managing fair housing compliance on the ground.

The Property Management Playbook is a video series from Offit Kurman's Landlord Representation group, featuring Billy Cannon, Brian Dorwin, Jennifer Jean-Gilles, and Gwen Roy-Harrison tackling the real day-to-day challenges of property management, from argumentative tenants to maintenance best practices to fair housing compliance. New episodes coming soon