

Tackling Reasonable Accommodation Requests

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Welcome back to the Property Management Playbook, a video series from Offit Kurman's Landlord Representation group. In this episode, Gwen Roy-Harrison and Billy Cannon discuss reasonable accommodation requests under the Fair Housing Act, with a focus on emotional support animals and disability-related requests. They break down best practices for property managers, including establishing a centralized review process, engaging in the required interactive dialogue, properly requesting additional documentation, and why thorough documentation can make or break a Fair Housing case.